

Report Title: Demand Details

Run Date and Time: 2024-01-18 11:34:11 Central Standard Time

Run by: Cole Robison

Table name: dmn_demand

Demand

Number:	DMND0001275	Approved project start date:	
Initiative Name:	Ryan White Program Database and Claims Modernization	Approved project close-out date:	
Initiative Acronym:		Estimated project start date:	2023-08-01
Category:	Strategic	Estimated project close-out date:	2026-07-30
Type:	Project	Estimated execution start date:	2024-01-22
Project:	Ryan White Program Database and Claims Modernization	Estimated execution end date:	2026-06-30
Change:			

Description:

Ryan White Program is needing to upgrade their Scout Database and provide a new system for medical claims.

Details

Portfolio:		Priority:	4 - Low
Program:		Impact:	Agency/Local
Investment Class:		T-Shirt size:	S - Small
Investment Type:	Non-Infrastructure	Agency:	KDHE
Submitted by:	Robert Cameron	Project Manager:	
Demand manager:	Tyler Kincaid	Impacted Agencies:	
Collaborators:	Jeff Maxon	Business Capabilities:	
		Business Applications:	
		Idea:	

Business Case

Business case:

The Kansas Ryan White Program (RWP) currently contracts with Healthcare Strategic Initiatives (HSI) for medical claims processing and hosting and maintenance of the SCOUT client database for eligible Ryan White clients. SCOUT is critical to daily operations of the of the RWP Eligibility Program, Medical Case Mangers (MCMs) field social work, and HSI's medical and dental claims processing staff. The RWP has determined, in consultation with our local partners, that replacing the aging SCOUT database, and identifying a new solution for medical claims processing are necessary to ensure high quality service for Kansans living with HIV. Several critical challenges contributed to that determination. [REDACTED]

[REDACTED] Additionally, the RWP has received consistent reports of medical and dental provider claims payment delays and other issues that have resulted in the loss of contracted providers. Payment delays have also led to an inability to recruit new providers, which is a chief concern, especially in the rural areas of the state where the RWP has and continues to work to expand the provider network. After review of available systems, the company RDE Systems was identified as a sole source provider of the comprehensive solution the RWP seeks. RDE has worked with the RWP to determine the needs of the program and is finalizing a scope document for a replacement system candidate based on their eCOMPAS platform called "e2Kansas". The proposed e2Kansas system would include a client database and an automated medical claims processing module. This would afford the RWP a comprehensive solution to replace both elements of the program currently supported through the contract with HSI.

In scope:

The two system elements allow for a modern, seamless HIV care ecosystem where authorized external partners, contractors, providers, and RWP staff can address the care needs of qualified clients throughout Kansas.

Out of scope:

Anything beyond upgrading the SCOUT database and working to provide a new system for medical claims.

Risk of performing:

Risk of not performing:

Enablers:

Barriers:

Assumptions:

Financials

Rate Model:

Capital expense:	\$2,260,000.00	Capital budget:	\$0.00
Operating expense:	\$79,100.00	Operating budget:	\$0.00
Total planned cost (minus Quarterly Oversight Fee):	\$2,260,000.00	Discount Rate %:	0
Total planned cost:	\$2,339,100.00	Net present value:	(\$1,001,680.00)
Financial return:	(\$1,001,680.00)	Internal rate of return %:	-29.5
Financial benefit:	\$1,337,420.00	Demand Actual Cost:	\$0.00
ROI %:	-43		
Estimated annual ongoing costs of new system:	\$400,000.00	Estimated life/length of commitment (in years):	3

Assessment Data

Business Risk Evaluation Required:	true	Overall Business Risk Evaluation Score:	1.82
KITO Reportable:	true		
Strategic Risk Score:	1	Security & Compliance Risk Score:	2.4
Operational Risk Score:	1.3	Reputational Risk Score:	2
Financial Risk Score:	1.8		

Notes

Watch list:	Work notes list:
Work notes:	

2023-12-21 08:27:40 - Tyler Kincaid (Work notes)
@Cole Robison Apologies, the dates have been corrected.

2023-12-20 16:38:14 - Cole Robison (Work notes)
@Tyler Kincaid The project start date coincides with the execution start date, implying no planning phase for the project, and the project close-out date coincides with the execution end date, implying no close-out phase. Please review and revise the dates as necessary to properly reflect the dates for the entire project, accounting for all three phases (planning, execution, and close-out) as defined in the Kansas Project Management Methodology.

(Please let me know when you have made this revision, so I know when to review again. You can "@mention" me, as I have done here to address this message to you, to do so.)

2023-11-15 11:59:39 - Sara Spinks (Work notes)
Jeff Maxon, E-CITO, has deemed this a reportable project per ITEC-2400-P.

2023-11-14 10:52:10 - Alex Wong (Work notes)
Referring to Jeff Maxon for CITO review @Jeff Maxon

2023-09-20 09:43:23 - Alex Wong (Work notes)
CITA reviewed and suggested a change of Risk Evaluation: Operational Risk from 1 to 2.
Since this does not change the KITO reportable result, the demand can proceed.
@Kelly Johnson @Sara Spinks @Cole Robison

Preferences

Close Demand:

On creation of project

Project calculation:

Automatic

Related List Title: Demand Task List

Table name: dmn_demand_task

Query Condition: Parent = DMND0001275

Sort Order: Number in ascending order

2 Demand Tasks

▲ Number	Short description	Due date	Percent Complete	Priority	State	Assigned to
DMNTSK0001144	SOW/RFP			4 - Low	Closed Complete	Tyler Kincaid
DMNTSK0001153	JCIT Review			4 - Low	Closed Complete	

Related List Title: Demand Stakeholder List
Table name: dmn_m2m_demand_stakeholder
Query Condition: Demand = DMND0001275
Sort Order: None

5 Demand Stakeholders

Number	User	Key Stakeholder Type	Function
STAK0001057	Bob Doane	IT Director/CIO	
STAK0001164	Janet Stanek	Executive Authority	
STAK0001163	Barry Magner	Sponsor/Business Owner	
STAK0001166	Christopher McGinley	PMO Director	
STAK0001165	Daniel Thimmesch	Finance Director/CFO	

Related List Title: Requirement List
Table name: dmn_requirement
Query Condition: Parent = DMND0001275
Sort Order: Number in descending order

3 Requirements

▼ Number	Short description	Priority	State	Approval	Created
DREQ0001291	Demand: KITO Review	4 - Low	Accepted	Not Yet Requested	2024-01-04 16:16:02
DREQ0001257	Demand: KITO Review	4 - Low	Accepted	Not Yet Requested	2023-12-18 08:12:26
DREQ0001198	Compliance Acknowledgement	4 - Low	Accepted	Not Yet Requested	2023-11-17 16:07:25

Related List Title: Benefit Plan List
Table name: benefit_plan
Query Condition: Work in (DMNTSK0001153, DREQ0001291, DMND0001275, DREQ0001257, DMNTSK0001144, DREQ0001198) AND Benefit type = Monetary benefits
Sort Order: Name in ascending order

None

Related List Title:

Benefit Plan List

Table name:

benefit_plan

Query Condition:

Work in (DMNTSK0001153, DREQ0001291, DMND0001275, DREQ0001257, DMNTSK0001144, DREQ0001198) AND Benefit type = Non-monetary benefits

Sort Order:

Name in ascending order

None

Related List Title:

Demand Baseline List

Table name:

dmn_demand_baseline_header

Query Condition:

Demand = DMND0001275

Sort Order:

Name in ascending order

1 Demand Baselines

▲ Name	Demand	Description	Plan	Created
DMND0001275 - PRJ0016051	Ryan White Program Database and Claims Modernization	Created before conversion to project		2024-01-17 16:23:39

Related List Title:

Assessment Instance List

Table name:

asmt_assessment_instance

Query Condition:

Task = DMND0001275

Sort Order:

Number in ascending order

2 Assessment Instances

▲ Number	Metric type	Due date	State	Assigned to
AINST0315043	Business Risk Screening	2024-09-10	Complete	Tyler Kincaid
AINST0317251	Business Risk Evaluation	2024-09-17	Complete	Tyler Kincaid

Related List Title:

Assessment Category Result List

Table name:

asmt_category_result

Query Condition:

Source = 54c8b5d81bd93910d16ca86ce54bcbef

Sort Order:

None

6 Assessment Category Results

Assessment group	Category	Weight	Rating	Normalized value
	Security & Compliance		7	1.4
	Financial		3.75	0.75
	Risk Screening		6.67	6.67
	Strategic		0	0
	Reputational		5	1
	Operational		1.25	0.25

Related List Title: Approval List

Table name: sysapproval_approver

Query Condition: Approval for = DMND0001275

Sort Order: Created in descending order

3 Approvals

State	Approver	Comments	▼ Created
Approved	Jeff Maxon	2024-01-17 16:23:35 - Jeff Maxon (Comments) reply from: jeff.maxon@ks.gov Ref:MSG7762159	2024-01-04 16:17:02
Approved	Janet Stanek		2024-01-04 16:14:29
Approved	Janet Stanek		2023-12-05 12:16:33

Related List Title: Attachment List

Table name: sys_attachment

Query Condition: Table name = dmn_demand AND Table sys ID = 54c8b5d81bd93910d16ca86ce54bcbef OR Table name = dmn_demand_task AND Table sys ID in 08e44a781b533550c4a643bae54bcbe4, 7edc9cc61be6b950c4a643bae54bcb47 OR Table name = dmn_requirement AND Table sys ID in 4d2ba7191babf154c4a643bae54bcb23, 576956771bcbb510c4a643bae54bcb09, eadc9cc61be6b950c4a643bae54bcb40 OR Table name = risk AND Table sys ID in OR Table name = issue AND Table sys ID in OR Table name = dmn_decision AND Table sys ID in OR Table name = project_action AND Table sys ID in OR Table name = project_change_request AND Table sys ID in OR Table name = sysapproval_approver AND Table sys ID in 16ca27d51babf154c4a643bae54bcbdb, 58a49cf71b767d144071eb9ce54bcb3e, bb5b2b591babf154c4a643bae54bcba6

Sort Order: Created in descending order

1 Attachments

File name	Content type	Table name	▼ Created	Created by
Scope of Work - Ryan White.docx	application/vnd.openxmlformats-officedocument.wordprocessingml.document	dmn_demand_task	2023-12-05 12:16:05	tyler.kincaid@kdhe.ks.gov