

State of Kansas

IT Integration Assessment, Roadmap, and Planning

ITEC Briefing
February 25, 2025



The OITS *IT Assessment* effort is now underway



Agenda

	Project Background & Timeline	5 min
	What We Heard in the Kickoff...	5 min
	Workstream Insights & Next Steps	5 min
	Our Path to Success	5 min
	Q&A	10 min



Meeting Objectives

- 1 Provide overview of *IT Assessment* and Gartner, the selected OITS partner
- 2 Review initial insights identified by the project teams
- 3 Understand the *IT Assessment* next steps and ongoing preparation efforts

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Project objectives – The goals for IT integration are clear!



Maximize Value of IT Resources



Increase Cost Efficiencies and Reduce Technological Debt



Provide High Impact Citizen and Agency Services



Ensure a Safe and Secure Environment

The project focuses on 4 primary activities through October '25...

1

Kickoff

- Perform on-site Visioning Sessions for each workstream with OITS and agency technical leads
- Request OITS and agency-specific documentation
- Capture insights via group and solo interviews with key personnel

3

Recommendations

- Through a collaborative effort with OITS and agencies, generate a target state recommendation report

Oct.

Gap Analysis

- Identify significant variables and gaps that would inhibit a successful integration
- Field concerns and feedback from government and legislative forums
- Develop initiatives and actionable roadmap to achieve target state

4

June

Current State Assessment

- Complete Discovery activities and compile Assessment Reports covering each individual workstream
- Initiate cyber security landscape analysis and fact-finding efforts
- Facilitate further workshops with OITS and agency leads

2

February

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Kickoff and Visioning Sessions yielded critical insights...

01

Historical Integration Efforts Challenge Overall Enthusiasm



- Understand challenges from prior effort(s)
- Address challenges upfront in planning efforts, don't wait until implementation of the plan!
- Ensure clarity that planning is happening with Agencies, not to Agencies!

02

Agency Partnerships and Bi-Directional Communications Are Critical to Action



- Project goals and objectives must be well understood
- Agency input and two-way communication must be consistent amongst partners – both large & small!
- Continuous Agency engagement is critical to driving consensus and developing a realistic future state

03

One Size Does Not Fit All for Kansas and its Agencies



- Planning must balance state and agency needs & capabilities
- Agency missions are unique, creating potential differentiation in IT needs, services and SLAs
- Plan and roadmap must consider Kansas' unique IT environment and ecosystem

04

2025 Presents Opportunity for Foundation Building & Demonstration



- Integrate project with other key initiatives focused on IT environment (CSF, ITSM, etc.)
- Renew focus and clarity on OITS service catalog
- Provide clarity on OITS mission and role

Our Workstreams are currently assessing the current landscape

Workstream	What We Are Seeing...	What Are the Next Steps...
 Organization, Governance & Strategy	• CIOs and ISOs include lines to both the agency and to OITS and the CISO • Governance and communications structures currently exist, largely at the CIO levels • OITS IT Strategy is under development	• Validate understanding of organization across the state and within the Agencies • Issue Agency survey to compile information around org structure, reporting, service management feedback and quality of service, agency relationships, etc.
 Architecture, Data & IT Services	• Concerns exist over what integration and centralization mean for mission-critical applications and unique operational needs • Limited data sharing exists today across agencies, primarily due to compliance constraints and some lack of standardized data domains	• Review OITS and agency-specific architecture documentation and application inventory reporting • Confirm current state OITS service catalog and review of current state service management output, volume, and quality of solutioning
 IT Financials	• Variation exists amongst the agencies in the way IT spending is recorded in the financial systems • Potential efficiencies and economies of scale to be gained with more integrated financials, contracts and procurement	• Issue survey for input of financial data from OITS and Agencies • Facilitate “office hours” with financial personnel to better understand current state processes and begin informing around best practices conducive fully centralized future state
 Cyber	• Concerns exist over what integration and centralization mean for agencies that have built up security standards and capabilities on their own • Potential imbalance between “fire fighting” operational matters and strategy	• Firm up inputs from previous cyber security reviews • Finalize agencies for 1) cyber survey and 2) which ones will undergo a more thorough deep dive

A successful plan involves key partner contributions...

Who the Major Partners/Supporters Are...

Strategic Contribution in Target State		OITS	Process/System Owners
Technical	 <i>Align on Approach</i>	 <i>Inform on Gaps/Concerns</i>	
	Customer	Agency CIOs  <i>Solicit Ample Feedback</i>	Agency Secretaries & Chiefs of Staff  <i>Initiate Adoption</i>
Partnership Strategy		Many Knowns	Many Unknowns
Integration Awareness and Execution			

How to Ensure Kansas is Ready for Integration...

Current state assessment discovery and planning through October 2025 will involve...

 Utilization of past lessons learned

 Agency leadership collaboration

 Proactive/consistent messaging

 Low disruption to existing operations

 Empathetic view of service delivery

 Ongoing current state validation

 Unified north star and target state

The project has launched a Website!

List of **accessible PDF documents** (timeline, kickoff presentation, SB No.291, etc.)

Key **project milestones** with dates/activity details through October 2025

Contact form to send any questions to project team!

Description of each workflow, along with workflow lead and contact information

List of **frequently asked questions** that will be updated regularly, as needed

The screenshot shows the 'IT Integration Project' website. The left sidebar contains a 'PROJECT DOCUMENTS' section with links to the timeline, SB No. 291, and a kickoff presentation. The main content area includes an 'About the Kansas IT Integration Assessment' section, a 'Project Overview' section with a table of five workstreams (Organization, Architecture, Financial, Change Management & Control, Security & Risk), and a '2025 Project Milestones' section with a list of months from February to October. At the bottom, there is an 'IT Assessment FAQs' section with expandable questions and answers.

Month	Activity
FEBRUARY	
MARCH	
JUNE	
JULY	
AUGUST	
SEPTEMBER	
OCTOBER	

Q&A

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