

Report Title: Demand Details
Run Date and Time: 09/12/2025 04:19:42 PM Central Daylight Time
Run by: Cole Robison
Table name: dmnd_demand

Demand

Number:	DMND0001810	Approved project start date:	
Initiative Name:	Credential Issuance Vendor	Approved project close-out date:	
Initiative Acronym:		Estimated project start date:	07/07/2025
Category:	Strategic	Estimated project close-out date:	08/31/2026
Type:	Project	Estimated execution start date:	09/30/2025
Project:	Credential Issuance Vendor	Estimated execution end date:	07/30/2026
Change:			

Description:

Update the Driver's License issuance system including but not limited to the current facial recognition, issuance, and card production and all front and back office hardware and software.

Details

Portfolio:		Priority:	4 - Low
Program:		Impact:	Agency/Local
Investment Class:		T-Shirt size:	S - Small
Investment Type:	Non-Infrastructure	Agency:	KDOR
Submitted by:	Sara Spinks	Project Manager:	
Demand manager:	Valerie Eakes-Kann	Impacted Agencies:	
Collaborators:	Jeff Maxon	Business Capabilities:	
		Impacted Business Applications:	
		Idea:	

Business Case

Business case:

KDOR needs the most current technically advanced software and hardware to perform image capture, facial recognition, document scanning and verification, temporary and hard card production. Kansas has 198 states MTE's, 4 RBM machines, 2 testing machines and 6 mobile machines. There are 83 county machines. We have 43 DL state offices.

In scope:

KDOR needs the most current technically advanced software and hardware to perform image capture, facial recognition, document scanning and verification, temporary and hard card production. Kansas has 198 states MTE's, 4 RBM machines, 2 testing machines and 6 mobile machines. There are 83 county machines. We have 43 DL state offices.

There will be software changes for the existing driver's license system - including KanLicence, payment portal, interfaces with other programs, etc.

Out of scope:

There will be software changes for the existing driver's license system - including KanLicence, payment portal, interfaces with other programs, etc., but this won't include replacing any of our current related programs.

Risk of performing:

Risk of not performing:

Enablers:
Barriers:
Assumptions:

Financials

Rate Model:			
Capital expense:	\$20,000,000.00	Capital budget:	\$0.00
Operating expense:	\$148,240.00	Operating budget:	\$0.00
Total planned cost (minus Quarterly Oversight Fee):	\$20,100,000.00	Discount Rate %:	0
Total planned cost:	\$20,148,240.00	Net present value:	(\$13,616,240.00)
Financial return:	(\$13,616,240.00)	Internal rate of return %:	
Financial benefit:	\$6,532,000.00	Demand Actual Cost:	\$0.00
ROI %:	-68		
Estimated annual ongoing costs of new system:	\$4,000,000.00	Estimated life/length of commitment (in years):	10

Assessment Data

Business Risk Evaluation Required:	true	KITO Confirmed:	Confirmed
KITO Reportable:	true	KITO Follow-Up:	false
Strategic Risk Score:	1	Overall Business Risk Evaluation Score:	2.52
Operational Risk Score:	3	Security & Compliance Risk Score:	2.6
Financial Risk Score:	2.5	Reputational Risk Score:	2.3

Notes

Watch list:	Work notes list:
Work notes:	

04/08/2024 09:24:15 AM - Alex Wong (Work notes)
For awareness on significant risk project, I am also tagging Jeff Maxon for his visibility on this project.

@Jeff Maxon @Andy Sandberg @Kelly Johnson

04/08/2024 09:23:15 AM - Alex Wong (Work notes)
CITA reviewed and recommend changing the Reputational - Visibility score from 2 to 3. However, since this change does not impact the KITO reportability result, the project can proceed.

Also note there is already a demand (DMND0001476), which the goal to upgrade Encapture. Please reply to confirm if this project will continue to proceed and whether this will be compatible with this new system.

Since this project is over \$10m, both Feasibility Study and Independent Verification and Validation (IV&V) are required.

@Valerie Eakes-Kann @Sara Spinks @Cole Robison @Jason Hildebrandt @Kelly Johnson

Preferences

Close Demand:	On creation of project	Project calculation:	Automatic
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Related List Title: Demand Task List

Table name: dmn_demand_task

Query Condition: Parent = DMND0001810

Sort Order: Number in ascending order

4 Demand Tasks

▲ Number	Short description	Due date	Percent Complete	Priority	State	Assigned to
DMNTSK0001192	Feasibility Study Documentation			4 - Low	Closed Complete	Valerie Eakes-Kann
DMNTSK0001193	SOW/RFP			4 - Low	Closed Complete	Valerie Eakes-Kann
DMNTSK0001198	JCIT Review			4 - Low	Open	
DMNTSK0001199	JCIT Review			4 - Low	Closed Complete	

Related List Title: Demand Stakeholder List

Table name: dmn_m2m_demand_stakeholder

Query Condition: Demand = DMND0001810

Sort Order: None

6 Demand Stakeholders

Number	User	Key Stakeholder Type	Function
STAK0001279	Jeff Scott	PMO Director	
STAK0001282	Kris Holm	Finance Director/CFO	
STAK0002011	Mavis Cockrell	Finance Director/CFO	Covering for Kris Holm
STAK0002101	Deann Williams	Sponsor/Business Owner	
STAK0001280	Andy Sandberg	IT Director/CIO	
STAK0001283	Mark Burghart	Executive Authority	

Related List Title: Requirement List
Table name: dmn_requirement
Query Condition: Parent = DMND0001810
Sort Order: Short description in ascending order

4 Requirements

Number	Short description	Priority	State	Approval	Created
DREQ0001708	Demand: KITO Review	4 - Low	Accepted	Not Yet Requested	08/22/2025 01:31:34 PM
DREQ0001709	Demand: KITO Review	4 - Low	Accepted	Not Yet Requested	08/22/2025 01:31:34 PM
DREQ0001621	Compliance Acknowledgement	4 - Low	Accepted	Not Yet Requested	01/22/2025 02:45:08 PM
DREQ0001622	IV&V Acknowledgement	4 - Low	Accepted	Not Yet Requested	01/22/2025 02:45:08 PM

Related List Title: Benefit Plan List
Table name: benefit_plan
Query Condition: Work in (DREQ0001708, DMNTSK0001193, DMNTSK0001198, DMND0001810, DREQ0001709, DREQ0001621, DREQ0001622, DMNTSK0001192, DMNTSK0001199) AND Benefit type = Monetary benefits
Sort Order: Name in ascending order

None

Related List Title: Benefit Plan List
Table name: benefit_plan
Query Condition: Work in (DREQ0001708, DMNTSK0001193, DMNTSK0001198, DMND0001810, DREQ0001709, DREQ0001621, DREQ0001622, DMNTSK0001192, DMNTSK0001199) AND Benefit type = Non-monetary benefits
Sort Order: Name in ascending order

None

Related List Title: Demand Baseline List
Table name: dmn_demand_baseline_header
Query Condition: Demand = DMND0001810
Sort Order: Name in ascending order

1 Demand Baselines

▲ Name	Demand	Description	Plan	Created
DMND0001810 - PRJ0032143	Credential Issuance Vendor	Created before conversion to project		09/12/2025 03:40:51 PM

Related List Title: Assessment Instance List
Table name: asmt_assessment_instance
Query Condition: Task = DMND0001810
Sort Order: Number in ascending order

2 Assessment Instances

▲ Number	Metric type	Taken on	State	Caller
AINST0398373	Business Risk Screening	04/04/2024 10:06:40 AM	Complete	Valerie Eakes-Kann
AINST0398374	Business Risk Evaluation	04/04/2024 10:15:54 AM	Complete	Valerie Eakes-Kann

Related List Title: Assessment Category Result List
Table name: asmt_category_result
Query Condition: Source = 76ae2aae87514e14d6b3877acebb35a8
Sort Order: None

6 Assessment Category Results

Assessment group	Category	Weight	Rating	Normalized value
ASG0398371	Strategic		0	0
ASG0398371	Security & Compliance		8	1.6
ASG0398371	Financial		7.5	1.5
ASG0398371	Operational		10	2
ASG0398370	Risk Screening		0	0
ASG0398371	Reputational		6.67	1.33

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = DMND0001810
Sort Order: Created in descending order

2 Approvals

State	Approver	Comments	▼ Created
Approved	Jeff Maxon	09/12/2025 03:40:45 PM - Jeff Maxon (Comments) reply from: jeff.maxon@ks.gov Ref:MSG11226622	09/12/2025 02:34:09 PM
Approved	Mark Burghart	08/22/2025 01:25:36 PM - Mark Burghart (Comments) reply from: Mark.Burghart@KS.GOV Ref:MSG11122325 CONFIDENTIALITY STATEMENT: This message and its contents are privileged and confidential and it is solely for the use of the intended recipient. Should you not be the intended recipient, be aware that any review, disclosure, copying, distribution or use of the contents of this message is strictly prohibited. If you have received this message in error, please destroy it immediately and notify the sender.	08/20/2025 03:54:34 PM

Related List Title:

Attachment List

Table name:

sys_attachment

Query Condition:

Table name = dmn_demand AND Table sys ID = 76ae2aae87514e14d6b3877acebb35a8 OR Table name = dmn_demand_task AND Table sys ID in 11d8fcc597dfda5041e8b72ef053aff3, d9d8fcc597dfda5041e8b72ef053afed, e85502c51b77ea143d7ea6c4604bcb86, 3845ca851b77ea143d7ea6c4604bcb5f OR Table name = dmn_requirement AND Table sys ID in 045b08911b6f2290eac12f85624bcbfc, c05b48911b6f2290eac12f85624bcb1f, d1d8fcc597dfda5041e8b72ef053af78, d1d8fcc597dfda5041e8b72ef053aff0 OR Table name = risk AND Table sys ID in OR Table name = issue AND Table sys ID in OR Table name = dmn_decision AND Table sys ID in OR Table name = project_action AND Table sys ID in OR Table name = project_change_request AND Table sys ID in OR Table name = sysapproval_approver AND Table sys ID in 5fd852681b63a650eac12f85624bcb54, 95032c401b487a183d7ea6c4604bcb3c

Sort Order:

Created in descending order

5 Attachments

File name	Content type	Table name	▼ Created	Created by
Credential Issuance Vendor - KDOR DOV - Feasibility Study 03-12-25.docx	application/vnd.openxmlformats-officedocument.wordprocessingml.document	dmn_demand_task	08/18/2025 08:31:45 AM	Valerie.Eakes-Kann@kdor.ks.gov

File name	Content type	Table name	▼ Created	Created by
Credential Issuance Vendor RFP - 08-07-25.docx	application/vnd.openxmlformats-officedocument.wordprocessingml.document	dmn_demand_task	08/18/2025 08:29:50 AM	Valerie.Eakes-Kann@kdor.ks.gov
Compliance Policy Report - Credential Issurance Vendor RFP 071725_V2.pdf	application/pdf	dmn_demand	07/31/2025 02:51:39 PM	Valerie.Eakes-Kann@kdor.ks.gov
Credential Issuance Vendor RFP - Information Security Compliance Policy Report.msg	application/vnd.ms-outlook	dmn_demand	07/30/2025 04:22:03 PM	Valerie.Eakes-Kann@kdor.ks.gov
RE_ Credential Issuance Vendor RFP 07-15 25 -- ISO Review Request.msg	application/vnd.ms-outlook	dmn_demand	07/30/2025 04:21:17 PM	Valerie.Eakes-Kann@kdor.ks.gov