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DeAngela Burns-Wallace, Chief Information Technology Officer

Laura Kelly, Governor

MINUTES
Information Technology Advisory Board (ITAB)
August 17, 2021
1:30pm – 3:00pm
Virtual Teams Meeting that was recorded.

Opening Welcome & Introductions   **DeAngela Burns-Wallace, CITO**

Secretary DeAngela Burns-Wallace welcomes everyone. The delta variant is on the rise, and it's been heavily impacted across this region. We have an update to our OITS leadership. Some of you may know that Stacy Mill, CTO, and Carolyn Bogan, COO, have left OITS. We welcome Tanya Heffel, our CTO, Susan Hammons, COO, and Sheila Johnson, CXO, the Chief Experience Officer. Is a new position over IT Service Desk, IT Operations, Professional Services.

Presentations & General Updates

Legislative Update   **Samir Arif, Dept. of Administration**

Items on their agenda:

- JCIT is meeting on Thursday. The agenda covers branch IT updates, updates on project quarter reports, discussion of the three IT bills proposed in the last lesson but not worked. Specifically, they will discuss SB249 that would change project reporting from cost risk-based criteria. Chair Hoffman wants to look at a broader role for JCIT in the project approval process. JCIT will start at 9:30 a.m. – 2:30 p.m.

  Mike Mayta asked why go strickly on a risk basis rather than both risk and cost?

  CITO Burns-Wallace replied that cost is one factor in the risk-based model, but it's not the only factor.

  CITO Burns-Wallace, the JCIT round table discussion, will be covered in the latter part of the meeting. If you have any thoughts or concerns during this discussion, send them over to Samir. The goal is to create an environment to allow JCIT more oversight into the process as requested, without creating any delays to the projects or agencies.

  Mike Mayta replied, you are attempting to move at the speed of tech?

  CITO Burns-Wallace replied JCIT does not currently meet very often. The goal would be to increase their meeting schedule so that their review would not create a bottleneck.

  Joe Mandala replied Samir mentioned three bills. What was the third bill?

  Samir Arif replied SB250 was a technical clean-up bill for the cybersecurity bill. It's just a clean-up te language from the original bill.

John Cahill asked, are they still sending out the JCIT invites?

CITO Burns-Wallace replied, we do not because it is in the legislative system.

3-Year IT Plan Update   **Travis Rail, CITA**
- We are working on an update to the previous year's three-year plans. They are due back by 9/10/21. They are working to evolve the process. We've been working with the cabinet agencies to develop a one-page roadmap. That will focus on four areas: Objectives, Capabilities, IT Strategic Actions, and enabling changes. We hope to expand this approach to all agencies next year.

Kansas Cybersecurity Task Force   **Jeff Maxon, CISO**
- We are experiencing an increase in cyber attacks in the State. The governor signed Executive Order 21-25 to create the Kansas Cybersecurity Task Force. The task force must have their first report to the governor within 90 days detailing their recommendations and proposals for future work. The final report is due in December 2021. Mike Mayta is the co-chair of the task force. The meetings are open and will be recorded. The task force is partnering with the National Governors Association. They have created four subcommittees: Strategic Visioning and Planning, Statewide Coordination and Collaboration, Cyber Incident and Disruption Response, and Workforce Development and Education.

    Mike Mayta, I'm curious from other agencies. What do they see as their piece of this pie with the timeframes on this? How do we do this without getting bogged down with the minutia of daily cybersecurity issues.

    Joe Mandala replied that the KBI's role would be at the state investigative agency and would focus more on incident response. There's also some complication with our management of the KCJIS network. The infrastructure is pretty significant. I would like to see more financial representatives on the task force. They would be important for that type of fraud investigation.

Open Discussion:
(Anthony Fadale) is there any new information on the framework laid out earlier that could be shared with the "Non-IT" folks to help with their understanding? (CITO Burns-Wallace) yes, we will follow up with more information and share this with this group.
(Glen Yancy) KDHE is back to normal. A lot of the staff is watching the COVID numbers going up and are asking many questions about moving back to remote work. (CITO Burns-Wallace) there is no new information on that as of yet
(Mike Mayta) They review what worked well and use that to create their "new normal" from a tech perspective. It's always good to step back and look at what worked and what did not work. It's essential to take that time.
(CITO Burns-Wallace) Many lessons have been learned across the agencies, and agencies are using that information to improve their business operations.
(Pamala Curtis) I need to be more cautious with the delta variant and the alarms we hear from the health care community and hospitals. I get too relaxed in some environments with networking, and interaction meetings seem to be ok. I can keep my focus and distance and masks but have had to pull back again on the social, food, and drink gatherings.
(Stephen Durrell), we have a lot of essential retailers, and they needed the products. We discovered that some of the ways we had been operating were archaic and we had to reevaluate how we communicated with each

other. As we moved back into the office, employees noted that we had the highest sales rate during the lockdown than any other time. Maybe we were doing it better from home. As we move into the new normal, how will we accommodate our staff and customers that are vaccinated and unvaccinated. It's becoming an issue.

(David Marshall) consistent messaging, I'm hearing from friends from different agencies. They will get an email that says someone in their building or floor has tested positive, but that's all they get. So what do they do with that information? (CITO Burns-Wallace) replied that info is shared with agency for relevant parties and if additional action is needed individuals will receive necessary next steps. Additionally, individual level of information is not something we share.

(Pamala Curtis), these are the discussions we are having at my other job. We surveyed our employees, and there is about 50/50 feeling safe to return to the office. We are discussing delaying returning to the workplace for another 30 days due to the health care system in KC being overloaded. When we do return, we will have a flexible work schedule. We will have two remote days and three in-office days. The workplace is changing, and technology is a significant factor!

(Shelly Bartron) Any talk on the booster? (CITO Burns-Wallace) replied the booster is available for those who fall into the identified categories recommended by KDHE. The state does not have a walk-in clinic at this time. (Glen Yancey) replied I heard that there would be new guidance on this topic out soon.

(Kevin Fross) have other agencies deployed softphones yet? (CITO Burns-Wallace) various agencies have set up softphones. If your agency is interested reach out to Travis Rail.

CITO DeAngela Burns-Wallace closed with a thank you to everyone who attended.

Meeting Ended at 2:50 p.m.

ITAB Members: Bold names were present during the meeting.

Antonacci, Dave - KU Med	Howard, Laura – DCF/KDADS	Pittman, Jeff – KS Representative
Bachman, Dennis - KRGC	Johnson, Kelly KDOL CIO	Pratt, Gary KSU CIO
Branam, Mike - KPERS	**Koehn, Jason – Human Services CIO**	**Rail, Travis – CITA**
Burns-Wallace, DeAngela – EBIT CITO	**Lane, Shawn – Dept of Ag CIO**	**Reinert, Todd – KCC**
Comstock, Kevin - KSOS	Lewis, Earl - KWO	Sandberg, Andy – KDOR CIO
Crook, Christopher – KU COO	**Mandala, Joe - KBI**	Sass, Harold – KDOC CIO
Day, Tom – Leg Services	**Marshall, David - KCJIS**	Schmidt, Vicki – KID
Dickson, Jason – WLPT CIO	**Maxon, Jeff - CISO**	**Standeford, Todd – BOHA**
Dreier, Darren, Lottery	**Mill, Stacy – OITS Deputy CITO**	Stinson, Col Robert – KAG
Eamigh, Doug – KHP Interim CIO	Miller, David - WSU	Veatch, Matt - HS
Fadale, Anthony – ADA Coord	**Jones, Nolan – Kansas.gov**	**Walsh, Mary - KU**
Falldine, Cory - ESU	**Neal, Jeff – KDOT CIO**	White, Josh – DofA CIO
Friend, Duncan – INK	**Nelson, Ken – KGS**	**White, Travis – ITSC**
Funk, Steve, KBOR	Neria, Angela – PSU	Wiley, Lane – KDOE
Guerrero, Adrian - KBON	Norman, Lee - KDHE	**Yancey, Glen – KDHE CIO**
Haugh, Jim - Commerce	Oborny, Joe - KS	Unknown – SG Co IS
Hooper-Bears, Cindy – Treasurers Office	**Osterhaus, Katrin – LPA**	Unknown - FHSU

Other Attendees: Those joining by telephone were not identified.

Abraham, Mark - OITS	Harmon, Ken (Guest)	Salomon, Glen (Guest)
Bartron, Shelly - DA	Hart, Rob (Guest)	Scott, Linda - KID
Burns, Hope - OITS	Hodges, Matt (Guest)	Spinks, Sara - OITS
Burton, Megan - KSHS	Karns, Larry G - KSBIP	Steed, Gary (Guest)
Cahill, John - KPERS	Mariani, Bobbi - KID	Unruh, Matt - KS Water Office
Calhoun, Vanessa (Guest)	Murray, Jan - KSSBEO	Wareham, Jake (Guest)
Crowl, John (Guest)	Moyer, John - OITS	Wehking, Michael - OITS
Denning, Allie - DA	Niehues, Julie - OITS	Whelan, Cheryl - OAH
Diel, Tracy - DAGC	Norris, Eric - KSLIB	Wilson, Angela - OITS
Gloeckner, Laura - KBOC	Robison, Cole - OITS	Wisner, Erik - KREC
Grau, Denise (Guest)	Roderick, Thomas (Guest)	Zuliani, Walt (Guest)
		Brian (Guest)

Future ITAB Meetings: Mark your calendars!
February 8, 2022
May 19, 2022

Future ITEC Meetings: Mark your calendars!
December 13, 2021
March 15, 2022